



The Complete Games Trainers Play, Volume II

John Newstrom, Edward Scannell, Carolyn Nilson

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From the authors of the most phenomenally successful training series of all time comes a second huge collection of ice-breakers, brain teasers, problem solvers, and session closers that have been chosen to train for the skills today's companies are seeking. Included are games that teach employees how to continuous learning; exercises that enhance motivation, effectiveness, and speed in providing quality customer service; and activities that foster team-building. As in the previous books, each game has been field tested by professionals, most games can be played in under 30 minutes, and all the games can be implemented at little or no cost.

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