



# Assisted Living: Current Issues in Facility Management and Resident Care

*Paul K. Chafetz, Kevan Namazi*

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Assisted living is a rapidly evolving industry, and many personnel lack adequate knowledge of emerging regulatory and reimbursement issues, resident care models, and marketing needs. A panel of experts covers clinical, business, and operational aspects of assisted living, presenting innovative approaches to providing a superior atmosphere of care. Most operators/administrators of assisted living (AL) facilities have backgrounds in long-term care or other residential care facilities and are familiar with basic facility operations. This book is designed to assist these individuals to cross train in their new positions. While avoiding both the dry detail of an operations textbook and the theoretical focus sometimes found in academic texts, this book thoughtfully covers the key business aspects and the fundamental resident care aspects of assisted living success.

Training and education are indispensable for the growth and success of those assisted living administrators who, although familiar with basic facility operation methods, lack specific knowledge about regulatory requirements, Medicaid and Medicare reimbursement issues, health prevention and promotion models, and marketing needs specific to an AL facility. This book provides readers with innovative approaches to operation of different components of an assisted living facility and relies on examples and case studies to show how a superior atmosphere of care can be provided.

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